



You Request. We Respond.
IT Gets Done!

CFO Checklist: What a High-Quality IT Provider Must Deliver

Use this IT provider checklist to help vet potential IT partners; the top companies will have each of these items in place.

- 24/7 Security Operations Center (SOC):** Does the company provide consistent monitoring to protect your systems against cyber threats?
- No Long-Term Contracts:** Does the company utilize short-term contracts?
- Documented IT Strategy Plan:** Does the IT provider work to help with overall IT strategy and plans for growth?
- Transparent Reporting:** Are ongoing performance monitoring and metrics available to evaluate the effectiveness of the service?
- Onsite & Remote Support:** Can the provider assist your clients both remotely and in person at each of their office locations?
- Compliance Expertise:** Does the MSP have in-depth knowledge of relevant compliance standards and how to ensure proper alignment with company systems and processes?
- Proven Onboarding Process:** Does the IT provider have a documented, detailed onboarding plan that minimizes disruption and downtime?